

RFT for Selection of Bidder for Installation, Commissioning and Maintenance of Data Encryption Solution for Department of Food supplies and Consumer Welfare, Govt. of Odisha

E-Tender No. 242/29(13)/2037/STPI-BH/2021

Date: 29.11.2021

Pre-Bid Response

| Sl# | Queries Raised by | RFP Document Reference(s) (Section & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of Clarification | STPI Response |
|-----|-------------------|--|---|---|---|
| 1 | CSM | Section 1. Invitation for Bids, Page No. 6 Section 3.11. Earnest Money Deposit (EMD) and Bid processing Fees, Page no. 11 | Earnest Money Deposit (EMD) Rs. 10,00,000/- (Rupees Ten Lakhs only) in the form of Demand Draft / Bank Guarantee from a scheduled commercial bank in favour of STPI, Bhubaneswar or through digital payment mode like NEFT/RTGS/BHIM. An EMD of Rs. 20,00,000/-, in the form of Bank Draft/ BG drawn in favour of the STPI (The Director, Software Technology Parks of India, Bhubaneswar, Odisha) and payable at Bhubaneswar or through digital payment mode like NEFT/RTGS/BHIM, must be submitted along with the Proposal. | As per Government of Odisha, Ministry of Finance, Department of Expenditure, Procurement Policy Division No. 8943/F -FIN-COD-MISC-0007-2019 dated 18 Mar 2021 (copy attached), the Bid Security / EMD is not be sought and no provisions regarding Bid Security should be kept in the Bid Documents in future and only provision for Bid Security Declaration should be kept in the Bid Documents. Hence, we request the Bid Security may be exempted. Also the EMD amount in both the clauses are different. We request the client to kindly clarify. | An EMD of Rs. 10,00,000/-, in the form of Bank Draft/ BG drawn in favour of the STPI (Software Technology Parks of India, Bhubaneswar, Odisha) and payable at Bhubaneswar or through digital payment mode like NEFT/RTGS/BHIM, must be submitted along with the Proposal. |
| 2 | CSM | Section 3.12. Performance Security, Page no. 12 | The STPI will require the SI to provide a Performance Bank Guarantee, within 15 days from the Notification of award, for a value equivalent to 5% of the quoted project cost for each year excluding taxes. The Performance Guarantee shall valid for a period of three months beyond the date of completion of all contractual obligations/tenure The Performance Guarantee shall be renewed/amended annually. The SI shall be responsible for extending the validity date and claim period of the Performance Guarantee as and when it is due on account of non-completion or extension of the project duration. | With reference to the Notification No. F.9/4/2020-PPD released by Ministry of Finance, GoI on 12.Nov.2020 regarding Performance Security, the same has been reduced to 3% of the contract value. Therefore we request the client to kindly reduce the Performance Security from 5% to 3%. | The STPI will require the SI to provide a Performance Bank Guarantee, within 15 days from the Notification of award, for a value equivalent to 3% of the quoted project cost for each year excluding taxes. The Performance Guarantee shall valid for a period of three months beyond the date of completion of all contractual obligations/tenure The Performance Guarantee shall be renewed/amended annually. The SI shall be responsible for extending the validity date and claim period of the Performance Guarantee as and when it is due on account of non-completion or extension of the project duration. |
| 3 | CSM | Section 5.1.4. Privileged Access Management, Page No. 31 | Especially in hybrid cloud environments, a fully managed Privileged Access Management solution must be provided guidance from strategy through steady-state management, and enable automation, analytics and optimization to secure the privileged users. | We assume that the Analytical Tool (if any) for Privileged Access Management shall be provisioned by the department. Please Confirm. | As per RFP |
| 4 | CSM | Section 5.3. Training, Page No. 31 | The SI shall provide hands on training to the personnel as nominated by STPI during the entire process of implementation, go-live and technical support. | Request the client to kindly clarify the number of stakeholders to whom training shall be provided. We assume that the training shall be conducted in a centralized location & the department shall arrange the necessary training infrastructure. Kindly confirm. | There will be one day training session. |
| 5 | CSM | Section 5.4. Technical Support Services, Page No. 32 | The Implementing bidder shall provide Technical Support for the project for a period of 33 months post Go-Live. The SI shall engage Crypto Analyst for providing the Technical Support Services. The activities during this period shall be: | Request the client to confirm the no. of Crypto Analysts to be engaged by the Bidder. We assume that the Crypto Analyst shall be deployed Offsite in bidder's premises. Kindly Confirm. | As per RFP |
| 6 | CSM | Section 6. Bill of Quantity, Page No. 53 | Bill of Quantity Below table describes the bill of material, which will be used for this project: | We request the client to clarify the type of Licenses (Subscription/ Perpetual) to be procured by the bidder. | License will be Perpetual. |